

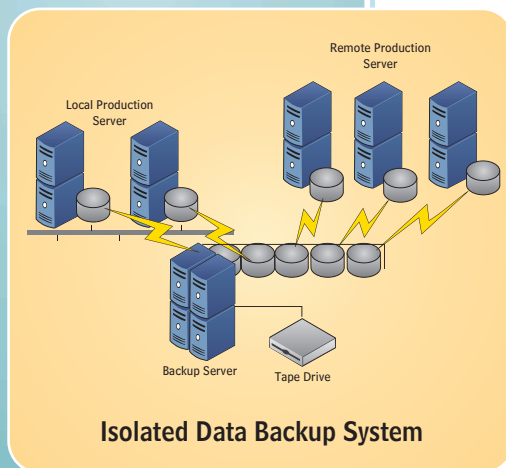
Data Backup

Overview

In order to prevent data loss and minimize downtime in case of hardware or software failure, all ProjectXnet servers are backed up on tape using Hewlett Packard equipment and Symantec Backup Exec Software. Standard routines are as follows; SQL Database Logs and Files run each weekday, three times per day starting at 10AM, every three hours. These can be restored to within 1 second of a specified time. SQL Differential and Exchange Incremental run Weekday once nightly. Our current retention period is around 1 month. A full backup runs weekly on the weekends, is pulled offsite once a month and retained for 6 months. We also have the capability to run various custom routines for dedicated customers with specific needs.

Isolated Backup Network

Network backup and restore systems are typically bandwidth consuming operations, consuming valuable network capacity. ProjectXnet backup and restore systems operate on dedicated and isolated network switches, cabling and NICs. This configuration allows backups and restorations without consuming valuable bandwidth used by production systems and users.



Isolated Data Backup System

Data Backup Options

Outsourcing company systems does not alleviate the need for off-line data backups for company records. ProjectXnet addresses this concern proactively by offering options for FTP, Extraction to Tape, or fully replicated Disaster Recover Failover Sites.

Monthly System Performance Monitoring

Beyond the services mentioned above, and using a multi-tier architecture with inherent redundancy, the ProjectXnet Engineering team is always keeping close watch on each element of the environment. Physical Network, Storage and Hardware devices are monitored at the component level to estimate potential failure before it happens. Routine maintenance is based on this information. Database, File Storage, and related Virtualization Usage and Growth patterns are also continuously monitored and reviewed.